



MERCHANDISE RETURN FORM RETURN AUTHORIZATION # _____

PLEASE READ OUR RETURN & EXCHANGE POLICY BELOW. PLEASE COMPLETE AND SIGN FORM STATING THAT YOU HAVE READ AND UNDERSTOOD ALL TERMS AND CONDITIONS.

<p style="text-align: center;">CUSTOMER NAME & ADDRESS</p> <p>NAME: ADDRESS: CITY: STATE: ZIP: COUNTRY: PHONE:</p>	<p style="text-align: center;">RETURNS SHIPPING ADDRESS</p> <p>We will email you this address with your Return Authorization</p> <p>COMPANY: BELLA BLEU, INC. ADDRESS: CITY: STATE: ZIP: COUNTRY: PHONE: 1-888-420-2030/1-847-430-3543</p>																												
<p>PHONE: FAX: Email:</p>	<p>RETURN AUTHORIZATION NUMBER: _____</p> <p>Please place this number on the front of your package</p>																												
<p>PLEASE CHECK ONE:</p> <p>RETURN _____</p> <p>EXCHANGE _____</p>	<p>ORIGINAL ORDER DATE:</p> <p>TODAY'S DATE:</p>																												
<p>CREDIT CARD #:</p> <p>_____ - _____ - _____ - _____</p> <p>EXP: MM/YY ____ / ____ CVV: _____</p>	<p>Return Codes: Please check one</p> <p><input type="checkbox"/> 01 -Not as expected</p> <p><input type="checkbox"/> 02 - Incorrect color</p> <p><input type="checkbox"/> 03 - Incorrect size</p> <p><input type="checkbox"/> 04 - Wrong Item</p> <p><input type="checkbox"/> 05 - Arrived too late</p> <p><input type="checkbox"/> 06 - Damaged/defective</p> <p><input type="checkbox"/> 07- Other _____</p>																												
MERCHANDISE I AM RETURNING:																													
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SIGN HERE: _____	DATE: _____																												



RETURNS

Custom orders are not returnable or exchangeable. A Custom order is an item that we do not stock and that is special ordered for each customer. This includes all veils, headpieces, selected jewelry, monogrammed/personalized items, custom books/albums, and shapers/undergarments. **Custom orders are not returnable or exchangeable.** Any and all earrings and hair accessories are not returnable due to the hygienic nature of the product.

Other merchandise may be returned or exchanged. Due to the nature of wedding and social event merchandise, **there is a restocking fee on returns. Exchanges of equal value do not incur a restocking fee.** Our restocking fee on returns is 10% of the value of the merchandise. Return/Exchange shipping is the customer's responsibility on all exchanges.

Pre-Authorization of all returns and exchanges is required. To request return or exchange authorization and receive return instructions, e-mail us at: info@bellableubridal.com.

- All return requests must be received within 7 business days from receipt of shipment.
- All returns must be postmarked within 5 business days of receiving return authorization and must be returned in the original packaging.
- A copy of the receipt/invoice must accompany the return.
- Merchandise must be unused, undamaged, and in salable condition. It is the sole discretion of Bella Bleu to determine if returned goods are in salable condition. Merchandise that is returned in non-salable condition will be returned to the customer at the customer's shipping expense.
- Postage, shipping & handling charges are not reimbursable. Return shipping fees are the customer's responsibility.

Please allow 7-10 business days for processing of your return.

Bella Bleu does not accept return requests made after one's wedding date or post marked after one's wedding date.

Please direct all questions and concerns to info@bellableubridal.com.

I have read and understand the above return policies.

Signature

Date